

# Chromebook and iPad Help



## HOTSPOTS

We have ordered hotspots from the Texas Education Agency Operation Connectivity. They have not arrived yet. With families that currently have no internet access at home, they can come to any GISD parking lot and hit our wireless. Many businesses around town such as the public library and McDonald's also offer free wireless access. There will be a form on the District website Friday that families can fill out that need a hot spot. As soon as we get the equipment we will contact families to accommodate their needs.

## WORK ORDER LINK ON GISD WEBSITE

The link for parents and students to submit work orders can be found on the GISD homepage. Encourage any student or parent that can not be helped by their teacher to place a help ticket there.

Tech  
Help

## LOANER DEVICES

We do not have extra or loaner chrome books to give to students that forget their devices at home. If they get to school without their device they can check out an iPad from the library for use at school. The device will be collected 30 minutes prior to the end of the school day.

## REMOTE LEARNER CHROMEBOOK PICK-UP

Remote learner chrome books can be picked up on Thursday or Friday by Appointment Only. They may call (830) 672-9551 extension 1557 to make an appointment.



## HOWTO'S

Over the next couple of days look to the GISD website for How-to videos on many of the questions we are receiving about logging on to and access to programs and email on both the iPad's and Chromebooks. Our instructional Technologist are working hard to get relevant information out to parents and students.